bugcrowd

Validation & Triage

Reduce noise and rapidly prioritize vulnerabilities at scale

An integral part of the Bugcrowd Platform, Engineered Triage helps you focus on what's most important, faster.

Validating and triaging crowdsourced vulnerability submissions takes a lot of time, focus, and skill. Bugcrowd removes that overhead for you in the form of Engineered Triage, a core feature of the Bugcrowd Platform™.

Unlike other providers that treat triage like an afterthought and make you wait days or weeks for results, we augment the specialized skills of a global, in-house triage team with the industry's most advanced triage toolbox. As a result, our platform validates, de-dupes, and prioritizes vulnerabilities accurately and rapidly, regardless of volume.

Bugs are classified and prioritized based on an open source Vulnerability Rating Taxonomy developed from a decade of experience and the industry's richest vulnerability knowledge base.

11
Countries of presence

24/7
Tracking of P1s

1 Day
Avg time to touch for critical vulnerabilities

99%+
SLO Achievement

Only Bugcrowd provides...

Engineered Triage as a core platform feature

Achievement of a stringent SLO 99%+ of the time, even at Log4j scale (with premium SLAs available)

Global presence in 11+ countries for "follow-the-sun" tracking of P1s

Prioritization based on a battle-tested, community-driven Vulnerability Rating Taxonomy (with appeals available)
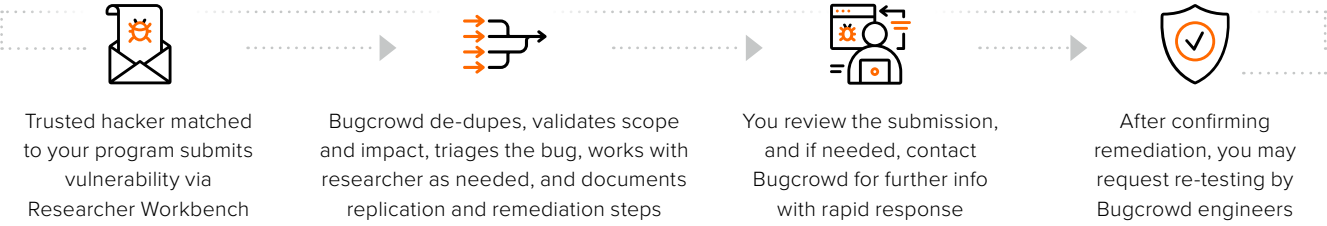
Dedicated staff (no third parties) for mobile, IoT, or other specializations, and automated workflows to support them
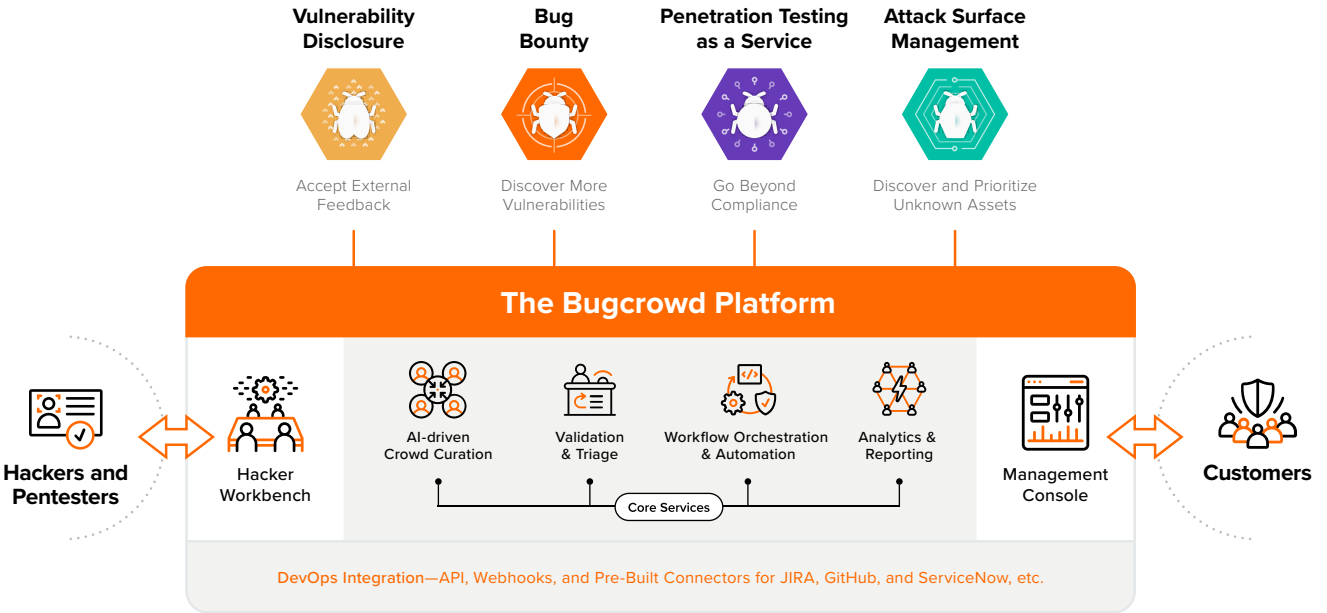
Real-time visibility into decision-making and results.

Lifecycle of a Researcher Submission

Trusted hacker matched to your program submits vulnerability via Researcher Workbench

Bugcrowd de-dupes, validates scope and impact, triages the bug, works with researcher as needed, and documents replication and remediation steps

You review the submission, and if needed, contact Bugcrowd for further info with rapid response

After confirming remediation, you may request re-testing by Bugcrowd engineers

Platform Overview

Bugcrowd is more than just a crowdsourced security company; we are a community of cybersecurity enthusiasts, united by a common purpose: to safeguard organizations from attackers. Our AI-powered, multi-solution crowdsourced security platform is built on the industry's most extensive repository of vulnerabilities, assets, and hacker profiles, meticulously curated over the past decade. This ensures that we identify the perfect hacker talent for each unique challenge, providing the scalability and adaptability needed to defend against threats, no matter how unique they may be.

Vulnerability Disclosure
Accept External Feedback

Bug Bounty
Discover More Vulnerabilities

Penetration Testing as a Service
Go Beyond Compliance

Attack Surface Management
Discover and Prioritize Unknown Assets

The Bugcrowd Platform

Hackers and Pentesters

Hacker Workbench

AI-driven Crowd Curation

Validation & Triage

Workflow Orchestration & Automation

Analytics & Reporting

Core Services

Management Console

Customers

DevOps Integration—API, Webhooks, and Pre-Built Connectors for JIRA, GitHub, and ServiceNow, etc.

BEST SECURITY ROI FROM THE CROWD

We match you with trusted security researchers who are perfect for your needs and environment across hundreds of dimensions using machine learning.

INSTANT FOCUS ON CRITICAL ISSUES

Working as an extension of the platform, our global security engineering team rapidly validates and triages submissions, with P1s often handled within hours.

CONTEXTUAL INTELLIGENCE FOR BEST RESULTS

We apply over a decade of knowledge accumulated from experience devising thousands of customer solutions to achieve your goals for better outcomes.

CONTINUOUS, RESILIENT SECURITY FOR DEVOPS

The platform integrates workflows with your existing tools and processes to ensure that apps and APIs are continuously tested before they ship.

TESLA   indeed   credit karma   Pinterest   mastercard   ATLASSIAN

Unleash Human Creativity for Proactive Security

Try Bugcrowd